



European Gutters Warranty & Product Maintenance Recommendations.

Thank you for choosing European Gutters and Lindab Rainwater Systems.

European Gutters can provide you with the Lindab Gutter product range because of its association with a nationwide roof maintenance company. Together we have over 55 years' experience in the repair, maintenance and specification of gutters in a wide range of harsh environments, including coastal and geothermal areas, industrial locations and extreme rain environments.

Lindab Gutters, which have been made in Sweden since 1956, offer the highest quality solutions when it comes to hard wearing durability, contact damage, colour retention, speedy drainage, environmental impact and non-demanding maintenance options. For more information go to www.europeangutters.co.nz or www.lindab.com



SAMPLE ONLY

Date: _____

Warranty No: _____

Supply & Install Operator: _____

Or

Product Only Supplier: _____

The Purchaser: _____

Address: _____



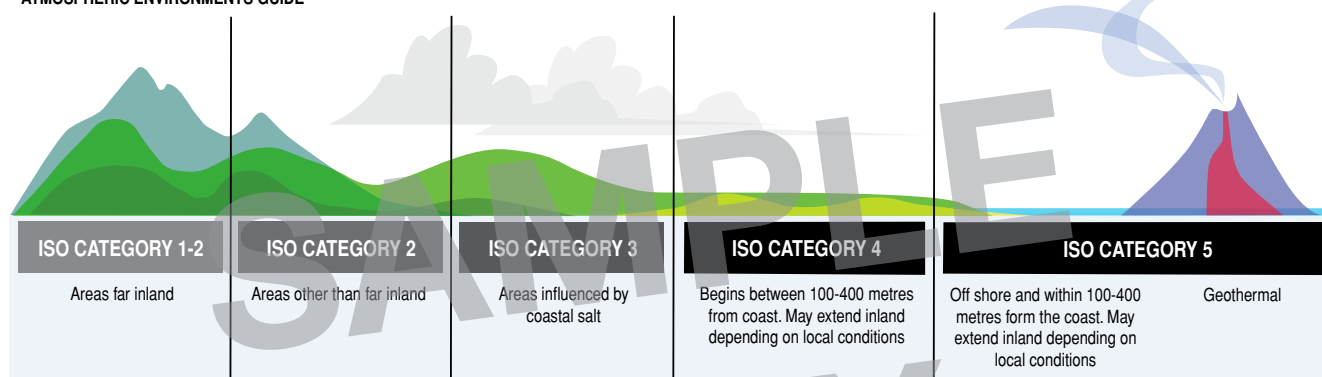
European Gutters 15 Year Product Warranty:

The European Gutters Lindab Rainwater Systems Product Warranty covers the performance of the zinc coated steel and the coated surface, as outlined below and in accordance with the terms and conditions of the following Environment and Product Maintenance table;

1. Covers perforation, as a result of corrosion, for 15 years.
2. Covers the coated surface, against flaking, peeling and excessive fade, for 10 years.

| Environment | Product Warranty Maintenance Requirements |
|------------------------|---|
| ISO Category 5 | Manually washed on a monthly basis |
| ISO Category 4 | Manually washed every 3 months |
| ISO Category 3 & 2 & 1 | Manually washed every 6 months |

ATMOSPHERIC ENVIRONMENTS GUIDE



How to care for your Lindab Rainwater System:

Lindab Gutters must be manually washed down on a regular basis with fresh water, as highlighted in the Environment Product Warranty Maintenance Table, to prevent the build-up of dirt, debris, salt deposits, industrial pollutants, mould and lichen. This work can be undertaken with a sponge, soft nylon-bristled brush or a water blaster, at pressures of no more than 20MPa.

European Gutter Product Warranty Definitions:

1. During the Warranty period, European Gutters (The Company) guarantees that the product will not suffer corrosion perforation that may lead to leaks, having regard to recognised trade expectations.
2. During the warranty period, European Gutters guarantees that the coating will not flake or otherwise fragment or display abnormal colour change.
 - a. Abnormal colour change is defined as more than 8 deltaE units over 5 years and 16 deltaE units over 10 years. Measurements of the coating must be carried out on a cleaned surface and is to be performed by a European Gutters representative.
 - b. Note that colour variations might occur between different batches of Lindab gutter of the same colour.
 - c. The warranty period starts from the date of supply to the European Gutters Supply & Install Operator or Product Only Supplier.

Supply & Install Operator 5 Year Installation Warranty:

1. Where the installation of the Lindab Rainwater System is undertaken by the named Supply & Install Operator (Installation contractor) an Installation Warranty will apply.
2. The Purchaser must promptly notify the Installation contractor of any claim under the Warranty, which will only apply if full payment has been made.
3. The Installation contractor guarantees that the installation of your Lindab Rainwater System will comply with the Territory Building Code and any Industry, Manufacturer or Supplier instructions, and accepted Trade Practice and Standards, applicable at the time of installation.
4. The Installation contractor guarantees that its works are undertaken in full compliance with the Territories Health & Safety and Environmental requirements.
5. The installation contractor warrants that defects in the Purchaser's Lindab Rainwater Systems arising within five years of the date of this warranty and caused by faulty workmanship in the fitting of the Lindab product shall, within a reasonable time, be made good by the Installation contractor, through repairing or replacing, and without cost to the Purchaser.
6. In the event that the work cannot be repeated, repaired or replaced the Installation contractor shall not be liable for more than the cost of the materials and services supplied.
7. No remedial or replacement work undertaken by the Installation contractor shall extend the term of the Installation Warranty.
8. The Installation contractor is not an agent of European Gutters, except as is expressly provided in this document. European Gutters shall not be bound by or liable for any statement or act or omission by the Installation contractor in regard to the Lindab Rainwater Systems Product System or Warranty.

European Gutter and Installation Warranty Terms and Conditions:

1. The Warranty(s) shall only apply if the purchaser has made full payment for the supply or the supply and fitting of the Lindab Rainwater System and thereafter will extend to subsequent owners of the property.
2. The Warranty(s) shall only apply where the defect is a direct result of a manufacturing defect or faulty workmanship in the installation of the rainwater system. (For example, damage caused by accessing the roof by the owner or any other persons such as plumbers, TV repairmen or painters following the correct installation of the Rainwater System, or any defects in the structure on which the Rainwater Systems is fitted, is not covered by the Warranty.)
3. The Company by virtue of these Warranty(s) shall not be liable for any consequential, indirect or special damage or loss of any kind whatsoever beyond the period that the Company is liable to the consumer under the Consumer Guarantees Act 1993.
4. As colour variations may exist in coated steel products, manufactured at different times, the Company and installation contractor reserve the right to repair or replace the rainwater system in a colour similar to the original.
5. Any remedial or replacement work carried out under this Warranty shall not extend the term of warranty.
6. The warranty is not valid:
 - a. For the backside coating of the product or surfaces that have been repainted.
 - b. For edge corrosion on cut edges.
 - c. If the product is mounted closer than 50 meters from the ocean, or in any other way is exposed to very high salinity.
 - d. If the product is exposed to extremely corrosive Industrial or Factory environments, where chemicals are present in the air, fumes or smoke, or where condensation, ashes, cement dust or animal droppings can affect the surface.
 - e. If the Client knew about or should have known about the damage or defect, through a reasonable inspection, at the time the goods were received or installed.
 - f. If the product has been damaged chemically or mechanically.
 - g. If the installation work has damaged the coating and has not been appropriately rectified by touch-up paint.

- h. If the pitch of the gutter does not allow the water to run freely, is less than 2.5 mm/m, or if stone granules or swarf have been accumulated in the gutter from a mounted roof product.
 - i. If the material has been exposed to contact with copper or discharge of fluid from copper pipes, or if the product has been in contact with wet cement or plaster, wet wood or soil.
 - j. If accumulations of dirt or other deposits and rain sheltered areas have not been inspected and cleaned as per the listed maintenance requirements.
 - k. If damage to the paint layer is less than five % of the total surface.
 - l. If the installation and maintenance have not been carried out in accordance with the applicable instructions.
 - m. If the damage or defect is caused by the Client, or other contractors, or resultant from normal wear and tear (including damage or deterioration that could reasonably have been minimized or avoided by the Client through regular inspections and maintenance by the Client)
 - n. If the product has been stored or handled in an improper way, for example if the product has not been exposed to free airflow or if the product has been exposed to large variations in temperature (both indoors and outdoors)
 - o. If the product claim has not been made in writing to European Gutters within six months from the day the defect was noticed or should have been noticed.
7. The European Gutters Warranty does not cover any Insurance claims, Consequential damage, Maintenance issues or damage caused by the Customer, their Agents or other Contractors.
 8. The European Gutters Warranty does not cover any damage caused by or arising from defective building structures, surface movement, extreme weather conditions, industrial pollution, fire, terrorism, earthquake or Act of God.
 9. The European Gutters warranty is to the exclusion of all other claims, other than the Customers rights under the Fair Trading Act, the Consumer Guarantees Act or any other relevant statute.

European Gutter Product Notification Conditions:

The Supply & Install Operator or Product Only Supplier shall submit the Product claim, but if they are no longer in operation, the Purchaser or end customer can submit the claim directly to European Gutters.

The Product claim shall be notified in writing to European Gutters no later than six months from the day the defect was noticed or should have been noticed. The product must be identified with an order number and a copy of the invoice and European Gutters shall have the right to inspect the installed material on site.

European Gutters Product Compensation Conditions:

In the case of an approved Product claim, according to this Warranty, European Gutters shall, at its own discretion, compensate for the costs, fully or partially dependent on the age of the product, for either repainting of the defective product or delivery of new product, as replacement for the defective product.

The liability of European Gutters will take into consideration that the Rainwater System has served its purpose for a number of years and to the remaining life-time of the Warranty.

In the case of a product being rusted through, that may lead to leaks, the defective product shall be replaced.

The warranty period is not prolonged for replaced or repainted products. It applies for the remainder of the original Warranty period.



www.europeangutters.co.nz
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